

OUR GUARANTEE

WE are confident in our plants and our planting advice, and we want your plants to succeed. To prove this, we offer a LIFETIME GUARANTEE on all trees and shrubs we sell.

This excludes acts of vandalism, neglect and rodent/animal/bug damage.

If your plant should die, bring back what you can, and your ORIGINAL RECEIPT and we will give you a STORE CREDIT for the ORIGINAL AMOUNT YOU PAID; or in the case of an EXACT PRICE MATCH, a replacement of the original-sized plant you purchased.

WE DO NOT AND WILL NOT GIVE CASH REFUNDS. This guarantee is limited to a single replacement, and does not apply to wholesale or contractor sales or clearance sales.

Removal of the plant and installation of the replacement plant are included in the guarantee for one year if we planted the tree (same size tree). After the first year, charges for removing the old and delivering and installing the new apply.

WE WANT YOU TO SUCCEED AND BE SATISFIED WITH OUR PRODUCTS.

*Jane, Dan and Rachel Riddle
and the Lodi Farms Staff*